# MOBILE HOME PARKS WATER CHARGES POLICY

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# TITLE: Mobile Home Parks – Water Charges Policy

### **Policy Statement:**

The Town of High Prairie requires that water charges in mobile home parks be calculated based upon water usage determined by an approved water metering device. This policy also allows current customers the choice of selecting either flat rate or metered consumption water charges.

**DEFINITIONS:** For the purpose of this policy:

**Approved Water Metering Device:** An approved water metering device shall mean a water meter compatible to the equipment and meter reading applications being used by the Town of High Prairie.

**Current Mobile Home Park Resident:** A current mobile home park resident shall mean a person and /or the occupants of a single-family mobile home located in a mobile home park and being a water consumer prior to the effective date of this policy.

**New Mobile Home Park Resident:** A new mobile home park resident shall mean:

i. A single-family mobile home moving into a mobile home park and becoming a water consumer on or after the effective date of this policy:

or

ii. A change of ownership of a single-family mobile home located in a mobile home park andbecoming a water consumer on or after the effective date of this policy.

**BACKGOUND:** It is believed that flat rate water use charges were adopted in the mobile home parks to facilitate operational efficiency prior to the availability of remote meter readers. With the availability of remote water meter readers, the Municipal Council determined consumer costs for water in mobile home parks can be calculated based on consumption, and be dealt with in a consistent and equitable manner when compared to other residential water users.

#### **IMPLEMENTATION:**

a) Current mobile home park residents will be given the option of paying for water use on the flat rate being charged for water, or being charged for water use based on consumption as determined by an approved water metering device.

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- b) Current mobile home park residents will be responsible to pay for the purchase cost of an approved water-metering device and will be responsible to arrange and pay for installation of the device if they choose to be invoiced for water use based on consumption.
- c) New mobile home park residents, subsequent to the adoption of this policy, shall be charged for water use based on consumption. All new mobile home park residents shall be required to pay for the purchase cost of an approved water-metering device, and arrange for and pay for the installation of the device.
- d) All mobile home park residents (current and new) shall be responsible for their water-metering device, and shall be responsible to replace or repair any damaged device.
- e) Mobile home park residents that have water metering devices installed on their home will permit employees/agents of the Town to enter onto the property for the purpose of installing a remote water meter reading device. The Town will be responsible for the cost of the remote water meter reader and the installation costs associated with the reader.
- f) Customers have the option of paying for their water meters by monthly payments determined at the current cost of the water meter at the time of purchase, and this amount will be equally divided by 24 months to allow the customer to purchase the meter on payments.
- g) Any outstanding balances owing on the purchase of a water meter, MUST be paid out by the purchaser in the event that the purchaser moves or sells the property. If there is a balance owing, this amount will be applied to the final utility bill upon closing of the account.

This Policy repeals Policy 23-2003	
Mayor Rick Dumont	Keli Tamaklo, Interim CAO
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